

# Infrastructure Services

## Managing Infrastructure Technologies

Collective provides customized Consulting Services to help you architect, build, manage and optimize your IT infrastructures. Our services provide the appropriate foundation, technical know-how and best practices, as well as extensive mentoring to minimize learning curves. Our offerings include:

<p><b>Directory, Messaging &amp; Collaboration</b> Supports the full lifecycle of Microsoft Server Operating Systems, Directory Services &amp; Exchange Messaging, as well as all phases of migration projects in this space, both version upgrades and competitive platform and product migrations.</p> <p>Core Technology Capabilities:</p> <ul style="list-style-type: none"> <li>• MS Active Directory &amp; MS Identity Information Server</li> <li>• Windows Server 2003, Windows NT, Server 2000</li> <li>• MS Exchange 5.5 through 2003</li> <li>• MS Live Communication Server</li> <li>• EMC Legato EmailXtender</li> <li>• Veritas Enterprise Vault</li> </ul> <p>Lead Services:</p> <ul style="list-style-type: none"> <li>• MS Windows Server and AD Upgrades and Migrations</li> <li>• MS Exchange Upgrades</li> <li>• MS AD and Exchange Healthchecks</li> <li>• Netware/AD Migrations</li> <li>• Groupwise and Lotus Notes to Exchange Migrations</li> <li>• MIS Design and Implementations</li> <li>• Exchange Backup, Recovery and Archiving Services</li> </ul>	<p><b>Business Continuance</b> Offers a comprehensive set of capabilities for Backup and Recovery, Data Protection, High Availability, Archiving, Storage and Data Replication solutions and technologies.</p> <p>Core Technology Capabilities:</p> <ul style="list-style-type: none"> <li>• Veritas High Availability Product Suite</li> <li>• Veritas Data Protection Product Suite</li> <li>• Veritas Storage Foundation Suite</li> <li>• Veritas Specializations: Cluster Server, Netbackup, Backup Exec, Enterprise Vault</li> <li>• EMC Legato Storage Solution Products</li> <li>• EMC Legato Specializations: Networker, Replistor, EmailXtender, DiskXtender</li> <li>• EMC Enterprise Data Manager (EDM), Clariion Disk Library</li> <li>• Multi-vendor Tape Library Capabilities</li> <li>• Additional Skill Sets: TSM, HP Omniback, Arcserve, Commvault, Retrospect</li> </ul> <p>Lead Services:</p> <ul style="list-style-type: none"> <li>• Backup and Recovery Assessments</li> <li>• Backup and Recovery Healthcheck</li> <li>• Legato EmailXtender Health Check</li> <li>• Disaster Recovery Assessment</li> </ul>
<p><b>High Performance Computing &amp; Open Systems</b> This practice offers a range of UNIX and Linux Implementation, Migration and Management Services, with a strong specialization in High Performance Computer Cluster Deployment Services.</p> <p>Core Technology Capabilities:</p> <ul style="list-style-type: none"> <li>• Rocks and Felix HPC Clustering Systems</li> <li>• Myrinet, Infiniband and Gigabit Ethernet Cluster Network Infrastructures</li> <li>• Clustered File System</li> <li>• Specialization: RedHat Linux</li> <li>• Varied UNIX Capabilities</li> </ul> <p>Lead Services:</p> <ul style="list-style-type: none"> <li>• High Performance Compute Cluster Implementations</li> <li>• Specialized Cluster Systems Hardware and Network Deployment</li> <li>• Specialized Cluster Networking Cabling and Configuration</li> <li>• Unix to Linux Migrations</li> <li>• Unix to Windows Migrations</li> <li>• UNIX/Linux Systems Administration Support Services</li> </ul>	<p><b>Infrastructure Management</b> The Systems Management practice provides a suite of enterprise management services relating to Systems Management Server, Microsoft Operations Manager, and Software (Windows) Update Services, in the Microsoft space. We also support Altiris products and services extensively, and other enterprise management solutions on a custom basis. The client focused solutions here encompass targeted services for optimization of the information worker's client and desktop environment, collaboration products, and services geared towards the of management of the user environment.</p> <p>Core Technology Capabilities:</p> <ul style="list-style-type: none"> <li>• MS SMS</li> <li>• MS MOM</li> <li>• MS WSUS</li> <li>• Altiris Client Management Suite</li> <li>• Altiris Systems Management Suite</li> </ul> <p>Lead Services:</p> <ul style="list-style-type: none"> <li>• SMS 2003 Design, Proof of Concept &amp; Implementation</li> <li>• SMS 2003 Healthcheck</li> <li>• SMS 2.0 to 2003 Upgrade services</li> <li>• MOM 2005 Proof of Concept</li> <li>• Altiris Deployment Services</li> <li>• Desktop Migration Services</li> <li>• Business Desktop Deployment Services</li> </ul>
<p><b>SQL Database Services</b> We provide MS SQL related services, Database Design, implementation and administration, with specializations in MS SQL upgrades SQL cluster implementations and competitive migrations.</p> <p>Core Technology Capabilities:</p> <ul style="list-style-type: none"> <li>• MS SQL 2000</li> <li>• MS SQL 2005</li> </ul> <p>Lead Services:</p> <ul style="list-style-type: none"> <li>• SQL Database Services</li> <li>• MS SQL Implementation &amp; Configurations</li> <li>• SQL Migrations &amp; Upgrades</li> <li>• MS-SQL Performance Tuning</li> <li>• SQL Clustering</li> </ul>	<p><b>Storage Services</b> We are focused on the industry standard and best of breed products and vendors in the Storage arena, with a key specialization in EMC Enterprise product suites. Services include Solution Architect and Implementation Services.</p> <p>Core Technology Capabilities:</p> <ul style="list-style-type: none"> <li>• EMC Clariion CX, Snapview, Mirrorview and related products</li> <li>• EMC Symmetrix DMX, SRDF, Timefinder, ECC and related products</li> <li>• EMC Celerra and NAS Products Suite</li> </ul> <p>Lead Services:</p> <ul style="list-style-type: none"> <li>• Storage Design &amp; Implementation Services</li> <li>• Storage Consolidation &amp; Healthchecks</li> <li>• Data Migration &amp; Replication Services</li> <li>• EMC Clariion CX/NAS, Snapview, Mirrorview</li> </ul>
<p><b>Document Management</b> This practice focuses on Document Management, Imaging and Collaboration capabilities and services based primarily on Microsoft's Sharepoint and EMC's Documentum suites of products.</p> <p>Core Technology:</p> <ul style="list-style-type: none"> <li>• MS Sharepoint</li> <li>• EMC Documentum</li> </ul> <p>Lead Services:</p> <ul style="list-style-type: none"> <li>• Document Imaging Planning Service (Sharepoint)</li> <li>• Document Imaging Proof of Concept Service (Sharepoint)</li> </ul>	

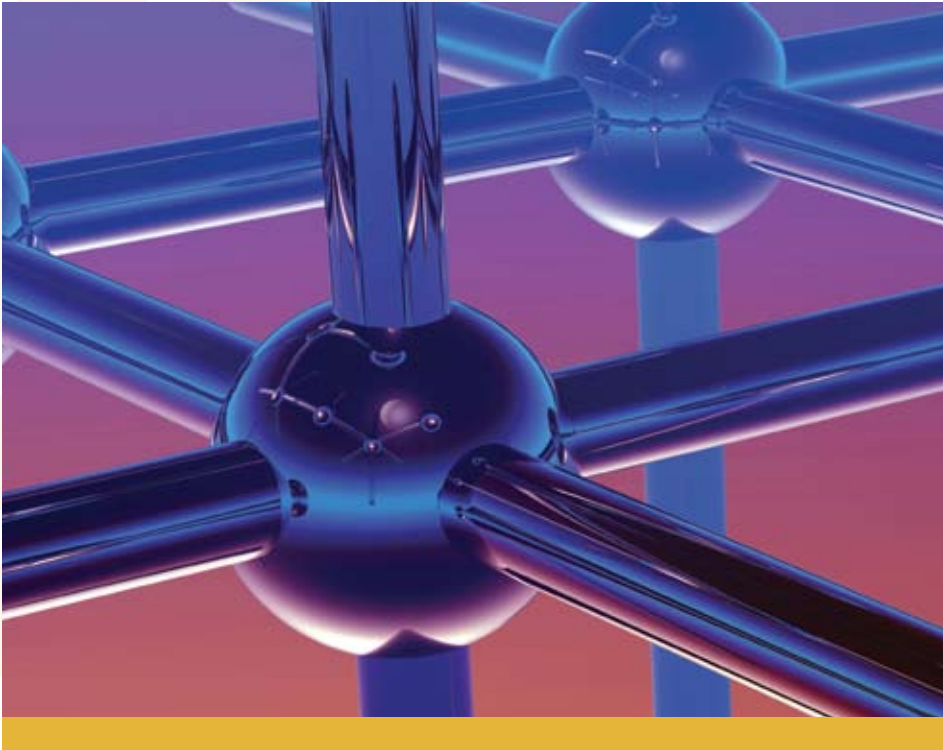


# Infrastructure Services

## An Experienced, Expert Partner

Collective is the partner you can turn to who offers enterprise-class solutions that have been tested and refined through over 5 million hours of services for hundreds of large and mid-size businesses.

Backed by this deep experience, Collective manages IT components and coordinates people and processes for maximum business value.



## The Benefits

A partnership with Collective results in a variety of critical technology and business benefits:

- Reduced operational risks based on proven technology, standardized methodologies, and best practices.
- Greater efficiencies with formalized methodologies backed by knowledge and experience gained from extensive engagements.
- Enterprise-class experience and expertise with a direct link to industry-leading vendors.
- A comprehensive range of service offerings so you can choose the services you need, when and how you need them.

## Talk to the Infrastructure Experts

In addition to our Infrastructure Services, Collective provides Infrastructure Solutions with Mail and Messaging, Data Center Relocation Solutions, and Staffing Solutions. Learn more about the many ways that Collective can help you optimize your infrastructure and realize the full promise of today's technology.

Main Number: **1-800-994-1640**  
Email: **info@colltech.com**  
Web: **www.colltech.com**

Collective Technologies  
9433 Bee Caves Road  
Austin, TX 78733



Copyright © 2005, Collective Technologies, LLC. All rights reserved.

Collective Technologies, Collective Technologies, The Power of Many Minds, Collective Intellect, the Collective Logo, Collective, Smart Staffing Framework, Collective Mobile Workforce Solution, Collective Mailbox Booster and Delivering on the Promise of Technology are trademarks, service marks or registered trademarks of Collective Technologies, LLC, in the United States and foreign countries.